RE: [EXTERNAL] Your Toastmasters Officer Training Confirmation

To NormThibD53@comcast.net <normthibd53@comcast.net>

Hi Norm -

I am VPPR of club 3610 and have responsibility for our Aetna Speaks Up! Club website. I have not been able to successfully add new members to our website as the automatic opt-in email sent by the system when I add new members via the Membership Module in the Admin Console has not been received by the new members. I had to readd 10 new members to our website since they were deleted by the system after time ran out for Activation. In 2 days this will happen again. I am able to receive a copy of the email that the system sent so I know an email was sent however the intended recipients of the email are not receiving (I tried a test with one of the members and it is not even going to our CVS Health SPAM account). I tried logging an issue with The FreeToastHost Website Support Team but you need to set up an account with them before logging an issue. However, whenever I try to create an account with them, the Captcha validation just clocks so I am unable to create an account and therefore unable to log an issue. I don't know what else to do at this point and I really do not want to add 10 new members to our club website for a 3rd time. Any help from you would be much appreciated.

Thanks -

Rochelle Murphy

Principal Data Engineer
Analytics & Behavior Change

murphyr@aetna.com

860-273-8192 151 Farmington Avenue Hartford, CT 06156

From: NormThibD53@comcast.net < NormThibD53@comcast.net >

Sent: Thursday, August 10, 2023 11:45 PM **To:** Murphy, Rochelle K < <u>MurphyR@aetna.com</u>>

Subject: [EXTERNAL] Your Toastmasters Officer Training Confirmation

**** External Email - Use Caution ****

Hello fellow Toastmaster. Thanks for attending District 53 Club Officer Training. Your club(s) will get credit for your role(s) being trained, as listed below.

Officer Name: Rochelle Murphy

MembID: 7492743

Email: murphyr@aetna.com
Train Date: 7/22/2023
Attendance Duration: 169 min

Club: 3610, Aetna Speaks Up!

Club Role: VPPR

Area: 32

Post Date: 8/10/202

Your training completion has been posted at Toastmasters International. It will take a few days to cascade down to the DCP dashboard and the District 53 website.

Please provide some feedback on your COT experience by taking our feedback survey at https://www.surveymonkey.com/r/D53-COT-Feedback-Winter.

If any concerns, please reply to this email.

Yours in Toastmasters service,

Norm Thibodeau, Registration Manager RegMgr@toastmasters53.org

NOTICE TO RECIPIENT OF INFORMATION:

This e-mail may contain confidential or privileged information. If you think you have received this e-mail in error, please advise the sender by reply e-mail and then delete this e-mail immediately.

This e-mail may also contain protected health information (PHI) with information about sensitive medical conditions, including, but not limited to, treatment for substance use disorders, behavioral health, HIV/AIDS, or pregnancy. This type of information may be protected by various federal and/or state laws which prohibit any further disclosure without the express written consent of the person to whom it pertains or as otherwise permitted by law. Any unauthorized further disclosure may be considered a violation of federal and/or state law. A general authorization for the release of medical or other information may NOT be sufficient consent for release of this type of information.

Thank you, Aetna